



USER SELF-SERVICE DESK

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User Self-Service Desk

[Web-Application](#)

User Self-Service Desk

The installation of SelfDesk is straightforward and only consists in running the self-installer and configure the application in WebADM.

You do not have to modify any files in the SelfDesk install directory! The web applications configurations are managed and stored in LDAP by WebADM. To configure SelfDesk, just enter WebADM as super administrator and go to the 'Applications' menu. Click SelfDesk to enter the web-based configuration.

SelfDesk application logs are accessible in the Databases menu in WebADM.

Note

To be able to use SelfDesk, any LDAP user must be a WebADM account. That means usable LDAP accounts are those containing the webadmAccount LDAP object class. You can enable the WebADM features on any LDAP user/group by extending it with the webadmAccount object class (from object extension list).

Inline WebApps: You can embed a Web app on your website in an HTML iFrame or Object.

#Example

```
<object data="https://<webadm_addr>/webapps/selfdesk?inline=1" />
```

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